Summary of Consolidated Financial Results for the Fiscal Year Ended March 31, 2011

All information contained in this document has been prepared in accordance with generally accepted accounting principles in Japan. This document has been translated from the Japanese original for reference purpose only.

> May 13, 2011 Shares listed: Tokyo and Osaka

| Company name: | Duskin Co., Ltd. | | | | |
|--|---|-------------------|--|--|--|
| Code number: | 4665 URL: <u>http://www.duskin.co.jp/</u> | | | | |
| Representative: | Teruji Yamamura, President & Co-CEO | | | | |
| Contact: | Akihisa Tsurumi, Director | Tel: (06) 6821-50 | | | |
| Scheduled date of | June 23, 2011 | | | | |
| Scheduled date of | June 24, 2011 | | | | |
| Scheduled date f | June 24, 2011 | | | | |
| Preparation of supplemental explanatory materials: Yes | | | | | |
| Holding of quart | | | | | |
| | | | | | |

1. Consolidated financial results for the fiscal year ended March 31, 2011

| ons of yen % | % millions of yen | % | millions of yen | % | | |
|---|-------------------|---|--|-------|--|--|
| | | | | | | |
| 0,937 -9.8 | 8 12,613 | -8.6 | 5,248 | -32.9 | | |
| 2,129 -1.4 | 4 13,806 | -4.7 | 7,824 | 21.1 | | |
| (Note: Comprehensive income - Year ended March 31, 2011: 4,384 million yen (-49.4%), Year ended March 31, 2010: 8,662 million yen (-%)) | | | | | | |
| | · · · | (-49.4%), Year ended March 31, 2010: 8,66 | (-49.4%), Year ended March 31, 2010: 8,662 million yen | | | |

| | Net income per share | Net income per share (fully diluted) | Return on average equity | Ratio of ordinary income to total assets | Ratio of operating income to sales |
|--------------------------|-------------------------|---|--------------------------|--|------------------------------------|
| | yen | yen | % | % | % |
| Year ended Mar. 31, 2011 | 79.39 | - | 3.6 | 6.3 | 6.2 |
| Year ended Mar. 31, 2010 | 117.20 | - | 5.4 | 7.0 | 6.7 |

(Reference: Equity in net income and losses of affiliated companies - Year ended March 31, 2011: 2 million yen, Year ended March 31, 2010: -689 million yen) (2) Financial positions

| | Total assets Net assets | | Equity ratio | Net assets per share |
|---------------------|-------------------------|-----------------|--------------|----------------------|
| | millions of yen | millions of yen | % | yen |
| As of Mar. 31, 2011 | 198,876 | 148,565 | 74.3 | 2,262.41 |
| As of Mar. 31, 2010 | 200,889 | 148,308 | 73.4 | 2,226.72 |

(Reference: Shareholders' equity - Year ended March 31, 2011: 147,740 million yen, Year ended March 31, 2010: 147,490 million yen)

(3) Cash flows

| | Net cash provided by operating activities | Net cash used in investing activities | Net cash used in financing activities | Cash and cash equivalents at end of year |
|--------------------------|---|---------------------------------------|---------------------------------------|--|
| | millions of yen | millions of yen | millions of yen | millions of yen |
| Year ended Mar. 31, 2011 | 14,032 | -12,700 | -9,749 | 23,714 |
| Year ended Mar. 31, 2010 | 18,563 | -7,849 | -3,803 | 32,157 |

2. Dividends

| | | Di | vidends per s | share | | Total dividends | Dividend ratio | Ratio of dividends to |
|---|-----------------|-----------------|-----------------|----------|-------------------|-----------------|----------------|---|
| | end of 1st Q | end of 2nd Q | end of 3rd Q | Year-end | Total (annual) | (annual) | | shareholders' equity (consolidated) |
| | yen | yen | yen | yen | yen | millions of yen | % | % |
| Year ended Mar. 31, 2010 | - | 0.00 | - | 40.00 | 40.00 | 2,649 | 34.1 | 1.8 |
| Year ended Mar. 31, 2011 | - | 0.00 | - | 40.00 | 40.00 | 2,612 | 50.4 | 1.8 |
| Year ending Mar. 31, 2012 (Forecast) | - | 0.00 | - | 40.00 | 40.00 | | 42.1 | |

3. Forecast of consolidated financial results for the year ending March 31, 2012

| (Percentages indicate the change against the previous fiscal year.) | | | | | | | | | fiscal year.) |
|---|-----------------|-----|------------------|-------|-----------------|-------|-----------------|-------|-------------------------|
| | Sales | | Operating income | | Ordinary income | | Net income | | Net income per share |
| | millions of yen | % | millions of yen | % | millions of yen | % | millions of yen | % | yen |
| 6 months ending Sept. 30, 2011 | 88,900 | 1.3 | 2,900 | -43.7 | 3,900 | -35.4 | 2,200 | -16.2 | 33.69 |
| Year ending Mar. 31, 2012 | 179,200 | 1.1 | 8,900 | -18.6 | 10,800 | -14.4 | 6,200 | 18.1 | 94.94 |

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(Amounts less than one million yen are dropped.) ges indicate the cha vious fiscal v ninet the ar)

4. Others

- (1) Changes in significant subsidiaries during the period
 - (Changes in specific subsidiaries resulting in an adjustment to the scope of consolidation): None
- (2) Changes in accounting standards, processes and methods of presentation.
 - 1. Changes due to revision of Accounting Standards, etc.: Yes.
 - 2. Changes due to reasons other than 1, above: Yes
 - (Note) Please refer to "Important Items Fundamental to the Preparation of Consolidated Financial Statements" on page 16 for detail.

(3) Number of outstanding shares (Common stock)

| Number of outstanding shares at the end of term (including treasury stock) | Year ended Mar. 31, 2011: | 67,394,823 | Year ended Mar. 31, 2010: | 67,394,823 | | |
|--|---------------------------|------------|---------------------------|------------|--|--|
| 2. Number of treasury stock at the end of the term | Year ended Mar. 31, 2011: | 2,092,494 | Year ended Mar. 31, 2010: | 1,158,109 | | |
| 3. Average number of shares during the period | Year ended Mar. 31, 2011: | 66,114,725 | Year ended Mar. 31, 2010: | 66,761,975 | | |
| (Note) Please refer to "Per Share Information" on page 21 regarding the basis of calculation of earning per share. | | | | | | |

(Reference) Overview of the non-consolidated financial results

1. Non-consolidated financial results for the fiscal year ended March 31, 2011

| (1) Results of operations | (Percentages indicate the change against the same period of | | | | | | od of the previous | fiscal year.) |
|---------------------------|---|------|------------------------------------|-------|-----------------|--------|--------------------|---------------|
| | Sales | | Sales Operating income Ordinary in | | income | Net in | come | |
| | millions of yen | % | millions of yen | % | millions of yen | % | millions of yen | % |
| Year ended Mar. 31, 2011 | 155,150 | -2.4 | 8,256 | -15.3 | 10,826 | -21.4 | 4,615 | -39.2 |
| Year ended Mar. 31, 2010 | 158,966 | -2.4 | 9,742 | -0.4 | 13,770 | -1.9 | 7,592 | 2.8 |
| | | | | | | | | |

| | Net income per share | Net income per share (fully diluted) |
|--------------------------|----------------------|--------------------------------------|
| | yen | yen |
| Year ended Mar. 31, 2011 | 69.80 | - |
| Year ended Mar. 31, 2010 | 113.73 | - |

(2) Financial positions

| | Total assets | Net assets | Equity ratio | Net assets per share |
|---------------------|-----------------|-----------------|--------------|----------------------|
| | millions of yen | millions of yen | % | yen |
| As of Mar. 31, 2011 | 185,086 | 131,190 | 70.9 | 2,008.96 |
| As of Mar. 31, 2010 | 185,201 | 131,489 | 71.0 | 1,985.14 |

(Reference: Shareholders' equity - Year ended March 31, 2011: 131.190 million yen, Year ended March 31, 2010: 131,489 million yen)

2. Forecast of non-consolidated financial results for the year ending March 31, 2011

(Percentage indicate the change against the same period of he pervious fiscal year.) Net income Sales Operating income Ordinary income Net income per share millions of yen millions of yen millions of yen millions of yen % % % % yen 6 months ending Sept. 30, 2011 77,700 1.02,000 -50.2 3,800 -31.6 2,100 -18.8 32.16 Year ending Mar. 31, 2012 157,500 6,800 9,800 1.5 -17.6 -9.5 5,600 21.3 85.75

* Disclosure Regarding Audit Procedures

This summary of financial statements is exempt from the review procedure required by the Financial Instruments and Exchange Act. Review procedures for the financial statements based on the Financial Instruments and Exchange Act were being performed at the time of the announcement of this summary of financial statements.

* Appropriate use of business forecasts

Earnings forecasts and other forward-looking statements contained in this report are based on information available at the time of the announcement and certain assumptions that management believes are reasonable, and on assumptions of uncertainties that might affect future business results made at the time of the announcement. Accordingly, readers are advised that actual results may differ materially from those projected.

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1. Business results

(1) Analysis of business

The Japanese economy during fiscal year 2010 (April 1, 2010 to March 31, 2011) slowly recovered because of the improvement in corporate earnings and the benefits of various government measures. However, the outlook for Japan's economy is still unclear due to fears of a downturn in the overseas economy, a decline in personal spending and the enormous impact of the Great East Japan Earthquake, which occurred in March 11, 2011. Under these circumstances, we started Mid-Term Management Policy that ends in March 2013. The policy focuses on doing business with deep roots in regions, making greater use of women, increasing points of contact with customers and increasing efficiency. The aim is to conduct business from the customers' perspective. In fiscal 2010, we developed an internal system to promote regional office empowerment that enables prompt decision-makings in the field. We also increased the number of female area managers in Home Service (services for residential market) and conducted various programs utilizing the strength of female sensitivity to focus on such important themes as product development and product planning. However, the economic environment has remained challenging as a result of consumer cut-backs in discretionary spending, increased emphasis on cost reductions at companies and the higher cost of crude oil and crops. As a result, consolidated sales were 177,320 million yen, a 3,959 million yen (2.2%) decrease from one year earlier. Operating income decreased 1,192 million yen (9.8%) to 10,937 million yen, ordinary income decreased 1,193 million yen (8.6%) to 12,613 million yen and net income decreased 2,575 million yen (32.9%) to 5,248 million yen. This was mainly due to a valuation loss on investment securities, and an extraordinary loss resulting from adoption of the Accounting Standard for Asset Retirement Obligations and a special loss of 1,093 million yen resulting from the Great East Japan Earthquake.

a. Results by business segment

In order to better respond to customer needs, the Company restructured its organization by realigning the business units to an organization based on markets. The company believes this change is essential to generate synergies among its business activities. The organizational change and reportable segment changes were made on April 1, 2010. These changes create a fully integrated structure for each market that extends from the development of products and services through sales activities. This new organization will enable the Mid-Term Management Policy to produce even more benefits.

Accounting methods for rent income on facilities and rent expenses on facilities were changed on April 1, 2010.

(a) Clean Group

Home Service (services for residential market) lowered the standard fee for the air-conditioner cleaning service to increase customers and sales. This business group also conducted sales activities in markets focusing on sales of the new handy mop "shushu" that was introduced in autumn of the previous fiscal year. Consequently, air-conditioner cleaning sales were higher than one year earlier and the sales of handy mop "shushu" showed steady growth. In autumn 2010, Home Service introduced a New Cleaning Style that uses a floor mop and a new product called Dust Cleaner. This new product, an electrically-powered dust box that removes dust collected by floor mops, makes daily cleaning of floors easier. However, Home Service posted lower sales than one year earlier.

Business Service (services for commercial market) focused its efforts on kitchen hygiene support services by offering on-site emergency services for responding to emergencies involving kitchen equipment and shop facilities. Business Service promoted support services for clean air by utilizing the Plasmacluster Ion Generator of Sharp Electronics Corporation, which is equipped with Duskin's unique dust filter and Air-Purifier Deo, a small-size air purifier combined with Plasmacluster Ion Generator function. In addition, efforts were made to acquire orders from key accounts and regional chain stores. However, sales of mat products, the main product category of this segment, the cleaning service for the commercial market and many other products and services decreased due to the strong commitment of companies to cost cutting. As a result, Business Service sales were lower than one year earlier.

In other businesses in Clean Group segment, Uniform Service and Home Instead recorded lower sales from one year earlier and Rent-All, Drink Service and Health & Beauty recorded higher sales from one year earlier. In Rent-All business, Health Rent that rents assisted-living and health care products, recorded favorable results. Rent-All, which rents equipment for various events, achieved a recovery in sales to the level of two years ago after sales fell in the previous fiscal year when the number of events declined because

of the swine flu epidemic.

As was announced on August 12 and October 1, 2010, Duskin made Azare Products Co., Ltd. and Kyowa Cosmetics Co., Ltd. consolidated subsidiaries on October 1, 2010. These acquisitions were made with the objective of reinforcing Duskin's cosmetic business. Clean Group sales were 115,661 million yen, down 1.9%, and operating income was down 16.8% to 13,619 million yen.

* Plasmacluster is a registered trademark of SHARP Corporation.

(b) Food Group

Mister Donut continued activities from the previous fiscal year that emphasized its large variety of products. Mister Donut introduced new products every month, including revivals of popular products from the past, products using carefully selected ingredients and preparation methods, and products developed in collaboration with other companies. The first MOSDO outlet that features a special menu opened jointly with MOS Food Services, Inc., our tie-up partner, in Fuchu, Hiroshima. Mister Donut is making advertisement more effective by combining online banner ads and Twitter with conventional ads such as TV commercials and newspaper flyers. Sales of Mister Donut during the first half of fiscal 2010 were lower than one year earlier due to this company's strong performance in the previous year and the impact of an exceptional summer heat wave. In spite of the 40th anniversary promotional campaign under the theme of revivals of popular products, Mister Donut's sales were down from one year earlier. In order to increase product lines, we started advance sales of baked donuts in some of the markets that used vegetables as an ingredient. (Nationwide sales are scheduled in May 2011.)

Aiming to create a new store brand, we opened the first "Wakka" shop in Shinsaibashi, Osaka. The menu features steamed donuts that use Japanese ingredients and are based on traditional Japanese confectionery products.

In the other food service businesses, both Café Du Monde that closed under-performing shops in the previous fiscal year, and The Don, a seafood donburi chain, posted lower sales from one year earlier. On the other hand, Katsu & Katsu increased sales from one year earlier. Sales in the stick-type cake business were higher due to an increase in the number of shops.

As a result, the Food Group posted sales of 51,112 million yen, down 2.5%, and operating income of 4,418 million yen, up 7.2%.

(c) Other Businesses

Duskin Healthcare, which provides management services to medical facilities, recorded lower sales due to the cancellations of key accounts.

At Duskin Kyoeki, a leasing company, sales were lower because of an increase in the number of automobiles that were leased again upon completion of the original lease. This was the result of increased awareness among consumers of the need to reduce costs.

The overseas dust control business and Mister Donut business, which have been included in the Other Businesses segment beginning with this fiscal year, achieved growth in sales from one year earlier because of expansion programs implemented in East Asia and Southeast Asia.

As a result, Other Businesses recorded sales of 10,546 million yen, down 3.2 %, and operating income of 210 million yen, down 66.4 %.

Segment sales figures do not include consumption tax.

(2) Outlook for the next fiscal year

A challenging business climate is expected in fiscal 2011, the second year of our Mid-Term Management Plan, because of the change in personal spending caused by the Great East Japan Earthquake and changes in prices of crude oil and crops. We aim to achieve sales growth and efficiency optimization by conducting businesses from our customers' viewpoint and developing new products.

The forecast for fiscal year ending on March 31, 2012 is as follows.

| | Year ending Mar. 31, 2012 (forecast) | | Year ended Mar. 31, 2011 (actual | | |
|------------------|--------------------------------------|-------|----------------------------------|---------|-------|
| | | % | change (%) | | % |
| Sales | 179,200 | 100.0 | 1.1 | 177,320 | 100.0 |
| Operating income | 8,900 | 5.0 | -18.6 | 10,937 | 6.2 |
| Ordinary income | 10,800 | 6.0 | -14.4 | 12,613 | 7.1 |
| Net income | 6,200 | 3.5 | 18.1 | 5,248 | 3.0 |

(Consolidated)

(Non-Consolidated)

(millions of yen, %)

(millions of ven. %)

| | Year ending Mar. 31, 2012 (forecast) | | Year ended Mar. 31, 2011 (act | | |
|------------------|--------------------------------------|-------|-------------------------------|---------|-------|
| | | % | change (%) | | % |
| Sales | 157,500 | 100.0 | 1.5 | 155,150 | 100.0 |
| Operating income | 6,800 | 4.3 | -17.6 | 8,256 | 5.3 |
| Ordinary income | 9,800 | 6.2 | -9.5 | 10,826 | 7.0 |
| Net income | 5,600 | 3.6 | 21.3 | 4,615 | 4.8 |

Note: The above forecasts are based on information available at the time of the announcement and certain assumptions that management believes are reasonable, and on assumptions of uncertainties that might affect future business results made at the time of the announcement. Accordingly, readers are advised that actual results may differ materially from those projected.

(3) Financial position

a. Assets, liabilities, and net assets

(a) Current assets

As of March 31, 2011, current assets amounted to 60,364 million yen, a 6,089 million yen decrease from one year earlier. This is attributable mainly to a 349 million yen increase in raw materials and supplies and a 6,999 million yen decrease in short-term marketable securities.

(b) Noncurrent assets

Noncurrent assets totaled 138,512 million yen at the end of the fiscal year, a 4,077 million yen increase from one year earlier. This is due mainly to a 3,123 million yen increase in investment securities and a 1,274 million yen increase in deferred tax assets.

(c) Current liabilities

Current liabilities amounted to 37,436 million yen, a 3,791 million yen decrease from one year earlier. This is attributable mainly to a 671 million allowance for disaster loss, a 616 million yen increase in accounts payable-other, a 362 million yen increase in accrued income taxes and a 5,507 million yen decrease in the current portion of long-term loans payable.

(d) Noncurrent liabilities

Noncurrent liabilities totaled 12,874 million yen at the end of the fiscal year, a 1,521 million yen increase from one year earlier. This is due mainly to a 116 million yen decrease in long-term loans payable, and a 1,342 million yen increase in the reserve for retirement benefits.

(e) Net assets

Net assets totaled 148,565 million yen at the end of the fiscal year, a 256 million yen increase from one year earlier. This reflected a decrease of 1,469 million yen in net assets as a result of the purchase of treasury stock, a 2,599 million yen increase in retained earnings resulting from net income of 5,248 million yen in the fiscal year under review less 2,649 million yen paid out in dividends, and a 797 million yen decrease in valuation difference on available-for-sale securities.

b. Cash flows

Cash and cash equivalents (Cash) at the end of the fiscal year totaled 23,714 million yen, an 8,442 million yen decrease from 32,157 million yen from one year earlier. Cash flows are as follows:

(a) Cash flow from operating activities

Net cash provided by operating activities amounted to 14,032 million yen, a 4,531 million yen decrease from the previous fiscal year. Income before income taxes totaled 9,014 million yen, a 3,828 million yen decrease from the previous year, depreciation increased 347 million yen to 6,172 million yen and there was a 597 million yen decrease in the reserve for bonuses (1,131 million yen increase in the previous fiscal year). Income taxes paid increased 1,472 million yen to 4,168 million yen.

(b) Cash flow from investing activities

Net cash used in investing activities totaled 12,700 million yen, a 4,850 million yen increase from the previous fiscal year. This is mainly due to purchase of marketable securities and investment securities of 21,228 million yen, a 1,478 million yen decrease, purchase of tangible noncurrent assets of 4,377 million yen, a 1,935 million yen decrease, purchase of investments in subsidiaries of 1,284 million yen resulting in a change in the scope of consolidation, 1,284 million yen increase, and the sale of marketable securities and investment securities of 14,601 million yen, a 9,057 million yen decrease.

(c) Cash flow from financing activities

Net cash used in financing activities amounted to 9,749 million yen, a 5,946 million yen increase from the previous year. Dividend payments totaled 2,647 million yen, a 23 million yen decrease. Long-term loans of 5,624 million yen were repaid, a 5,370 million yen increase, and there were payments of 1,469 million yen for the purchase of treasury stock, a 480 million yen increase from the previous fiscal year.

c. Cash flow related indicators

| | March 2008 | March 2009 | March 2010 | March 2011 |
|------------------------------|------------|------------|------------|------------|
| Equity ratio (%) | 70.7 | 73.2 | 73.4 | 74.3 |
| Market cap equity ratio (%) | 58.0 | 53.8 | 54.8 | 50.6 |
| Debt redemption term (years) | 0.5 | 0.4 | 0.3 | 0.0 |
| Interest coverage ratio | 85.6 | 141.3 | 243.8 | 195.7 |

A summary of cash flow related indicators in presented below.

Note: 1. The above indicators are calculated using the following formulas based on consolidated figures.

Ratio of net worth: (net assets - minority interests)/Total assets

Ratio of net worth at market price: Current market value of shares/Total assets Interest-bearing debt to CF Ratio: Interest-bearing debt/Cash flows from operating activities Interest coverage ratio: Cash flows from operating activities/Interest expenses

- 2. The current market value of shares is calculated by multiplying the common stock price at the end by each fiscal year by the number of shares outstanding at that time, excluding treasury stock.
- 3. Cash flows from operating activities in the consolidated statements of cash flows are used for cash flows from operating activities.
- 4. Interest-bearing debt covers all debt bearing interest that is shown in the consolidated balance sheet.
- 5. Interest expenses in the consolidated statements of cash flows are used for interest expenses.

2. Management policy

(1) Management Guidelines

Management guidelines are not shown here because there have been no significant changes from the announcement made in the earnings announcement dated May 14, 2010.

Additional information can be available at the URL below (Japanese only).

Duskin website: http://www.duskin.co.jp Tokyo Stock Exchange website: Search service of listed companies http://www.tse.or.jp/listing/compsearch/index.html

(2) Financial goals & mid-term corporate strategy

Our financial goals are 200,000 million yen for sales and 17,000 million yen for operating income (8.5% operating income margin) for fiscal 2012, the last year of the Three Year Mid-Term Business Plan (FY2010 through FY 2012). We may revise the financial goal in response to higher prices of crude oil and crops and the impact of the Great East Japan Earthquake.

(3) Key initiatives

The Group must swiftly implement restructuring programs for "human resource development," "product development and improvement," "business system innovation," all of which are essential to achieving a robust corporate structure able to respond with flexibility to changes in society to achieve further growth. We will conduct businesses from our customers' viewpoint in fiscal 2011, the second year of our 3-year Mid-Term Management Plan. Operations with deep roots in regions will be further promoted so that Regional Offices and Area Offices can quickly respond to the needs of customers. The head office will focus its efforts on product, system and planning development activities that are most suited to customers and markets. The Group will make an all-out effort to return the franchisee shops and plants that were damaged by the earthquake to normal operations.

a. Clean Group

Our goal in fiscal 2010 was to use the network that we have assembled to respond in a speedy and comprehensive manner to customer needs. In this regard, Dust Control Business, the main business of the direct selling group, and four Care Service Businesses were combined to create an organization with individual units for each market. Our goal in fiscal 2011 is to enhance collaborative efforts among businesses to increase the level of convenience for customers. We will further promote regional office empowerment that enables prompt decision-makings in the field.

Home Service

In order to respond to the increasing number of single-person households and double-income households, and ever-changing lifestyle of consumers, we will develop a system that allows us to have more customer contacts. We will do this by adding new services for people in metropolitan areas and for single people and by developing housekeeping services, which is a growing business.

Business Service

We will streamline rental operations and focus on human resource development to provide value-added hygiene control services for shops and offices. We will also explore new business opportunities by establishing new relationships and tie-ups with other firms.

b. Food Group

The utmost emphasis is placed on strict quality control and service improvement in response to rising customer concerns about food safety and reliability. Mister Donut celebrated its 40th anniversary in fiscal 2010. We focused on increasing customer visits to the shops by offering products that use carefully selected ingredients and preparation methods. We will continue working to increase the customer base and customer contact. The most important goal is to attract women in their 20's and 30's, and middle-aged and senior adults. As one way to accomplish this goal, we introduced baked donuts as a new product that is different from traditional fried donuts by offering different ingredient colors and textures. We hope these non-fried donuts will attract more customers who are reluctant to eat fried donuts in summer.

In order to expand the customer base, we will develop a new shop model to accelerate shop openings in metropolitan areas and rural areas where not many of our shops are located. We will also open many shops in such new types of locations as railway stations, office complexes and expressway rest areas.

3. Consolidated financial statements

(1) Consolidated balance sheets

| | FY2009 | FY2010 |
|--|----------------------|----------------------|
| | As of March 31, 2010 | As of March 31, 2011 |
| ASSETS | | |
| Current assets | | |
| Cash and deposits | 19,849 | 18,73 |
| Notes and accounts receivable-trade | 12,027 | 12,35 |
| Lease investment assets | 1,863 | 1,86 |
| Marketable securities | 20,017 | 13,01 |
| Merchandise and finished goods | 7,017 | 6,29 |
| Work in process | 157 | 15 |
| Raw materials and supplies | 1,607 | 1,95 |
| Deferred tax assets | 2,649 | 2,98 |
| Other | 1,343 | 3,06 |
| Allowance for doubtful accounts | -78 | -(|
| Total current assets | 66,453 | 60,30 |
| Noncurrent assets | | |
| Property, plant and equipment | | |
| Buildings and structures | 40,112 | 41,09 |
| Accumulated depreciation | -21,177 | -22,37 |
| Buildings and structures, net | 18,935 | 18,72 |
| Machinery, equipment and vehicles | 21,144 | 21,68 |
| Accumulated depreciation | -14,243 | -15,13 |
| Machinery, equipment and vehicles, net | 6,901 | 6,55 |
| Land | 23,538 | 23,81 |
| Construction in progress | 177 | 14 |
| Other | 11,758 | 12,20 |
| Accumulated depreciation | -8,140 | -8,0 |
| Other, net | 3,618 | 4,15 |
| Total property, plant and equipment | 53,170 | 53,38 |
| Intangible assets | | |
| Goodwill | 375 | 29 |
| Other | 6,379 | 6,48 |
| Total intangible assets | 6,754 | 6,77 |
| Investments and other assets | | |
| Investment securities | 56,832 | 59,95 |
| Long-term loans receivable | 144 | 1: |
| Deferred tax assets | 7,143 | 8,41 |
| Guarantee deposits | 9,471 | 8,73 |
| Other | 1,126 | 1,33 |
| Allowance for doubtful accounts | -209 | -2. |
| Total investments and other assets | 74,509 | 78,34 |
| Total noncurrent assets | 134,435 | 138,51 |
| Total Assets | 200,889 | 198,87 |

| | | (millions of yen |
|---|----------------------|----------------------|
| | FY2009 | FY2010 |
| | As of March 31, 2010 | As of March 31, 2011 |
| LIABILITIES | | |
| Current liabilities | | |
| Accounts payable-trade | 7,498 | 7,322 |
| Current portion of long-term loans payable | 5,624 | 116 |
| Income taxes payable | 2,289 | 2,651 |
| Provision for bonuses | 4,118 | 3,542 |
| Reserve for point card certificates | 512 | 506 |
| Allowance for disaster loss | _ | 671 |
| Asset retirement obligations | — | 254 |
| Accounts payable-other | 6,345 | 6,962 |
| Guarantee deposit received for rental products | 10,946 | 10,792 |
| Other | 3,893 | 4,615 |
| Total current liabilities | 41,228 | 37,436 |
| Noncurrent liabilities | | |
| Long-term loans payable | 362 | 245 |
| Provision for retirement benefits | 9,769 | 11,112 |
| Provision for directors' retirement benefits | 15 | - |
| Provision for loss on liabilities for guarantee | 167 | 117 |
| Asset retirement obligations | - | 398 |
| Long-term guarantee deposited | 868 | 833 |
| Long-term accounts payable-other | 139 | 140 |
| Negative goodwill | 21 | 17 |
| Other | 8 | 8 |
| Total noncurrent liabilities | 11,352 | 12,874 |
| Total liabilities | 52,580 | 50,311 |
| VET ASSETS | | |
| Shareholders' equity | | |
| Capital stock | 11,352 | 11,352 |
| Capital surplus | 13,076 | 13,076 |
| Retained earnings | 127,020 | 129,619 |
| Treasury stock | -1,832 | -3,301 |
| Total shareholders' equity | 149,617 | 150,747 |
| Accumulated other comprehensive income | | |
| Valuation difference on available-for-sale securities | -1,730 | -2,528 |
| Deferred gains or losses on hedges | _ | -1 |
| Foreign currency translation adjustment | -396 | -477 |
| Total accumulated other comprehensive income | -2,126 | -3,007 |
| Minority interests | 817 | 825 |
| Total net assets | 148,308 | 148,565 |
| Total liabilities and net assets | 200,889 | 198,876 |

(2) Consolidated statements of income

| | | (millions of yen) |
|--|------------------------------|------------------------------|
| | FY2009 | FY2010 |
| | Apr. 1, 2009 - Mar. 31, 2010 | Apr. 1, 2010 - Mar. 31, 2011 |
| Net sales | 181,280 | 177,320 |
| Cost of sales | 100,189 | 98,374 |
| Gross profit | 81,090 | 78,946 |
| Selling, general and administrative expenses | 68,960 | 68,008 |
| Operating income | 12,129 | 10,937 |
| Non-operating income | | |
| Interest income | 788 | 851 |
| Dividends income | 212 | 247 |
| Rent income on facilities | 1,178 | 118 |
| Commission fee | 264 | 275 |
| Amortization of negative goodwill | 43 | 4 |
| Equity in gains of affiliates | - | 2 |
| Gain on transfer of goodwill | 12 | 27 |
| Miscellaneous income | 572 | 529 |
| Total non-operating income | 3,072 | 2,057 |
| Non-operating expenses | | |
| Interest expenses | 75 | 61 |
| Rent expenses on facilities | 333 | _ |
| Equity in losses of affiliates | 689 | _ |
| Loss on cancellation of leasehold contracts | - | 74 |
| Miscellaneous loss | 297 | 245 |
| Total non-operating expenses | 1,395 | 381 |
| Ordinary income | 13,806 | 12,613 |
| Extraordinary income | | |
| Gain on sales of noncurrent assets | 55 | 6 |
| Gain on sales of investment securities | 624 | 47 |
| Gains on negative goodwill | — | 7 |
| Reversal of allowance for doubtful accounts | 32 | 33 |
| Reversal of allowance for liabilities of affiliates | — | 49 |
| Income on compensation for damage | 57 | — |
| Other extraordinary income | 67 | 27 |
| Total extraordinary income | 837 | 172 |
| Extraordinary loss | | |
| Loss on sales of noncurrent assets | 7 | 33 |
| Loss on retirement of noncurrent assets | 573 | 353 |
| Impairment loss | 314 | 308 |
| Loss on sales of investment securities | 45 | 75 |
| Loss on valuation of investment securities | 554 | 883 |
| Loss on business withdrawal | 179 | _ |
| Loss on sales of stocks of subsidiaries and affiliates | 86 | _ |
| Provision for loss on guarantees | 21 | |
| Loss on disaster | _ | 1,093 |
| Loss on adjustment for changes of accounting standard for asset retirement obligations | - | 491 |
| Merit increase paid upon revision of sub-franchise agreements | _ | 366 |
| Other | 18 | 164 |
| Total extraordinary losses | 1,800 | 3,770 |

| | | (millions of yen) |
|---|------------------------------|------------------------------|
| | FY2009 | FY2010 |
| | Apr. 1, 2009 - Mar. 31, 2010 | Apr. 1, 2010 - Mar. 31, 2011 |
| Income before income taxes and minority interests | 12,843 | 9,014 |
| Income taxes - current | 4,402 | 4,594 |
| Income taxes - deferred | 719 | -876 |
| Total income taxes | 5,122 | 3,718 |
| Income before minority interests | | 5,295 |
| Minority interests in income (loss) | -103 | 46 |
| Net income | 7,824 | 5,248 |

Consolidated statements of comprehensive income

| | | (millions of yen) |
|---|------------------------------|------------------------------|
| | FY2009 | FY2010 |
| | Apr. 1, 2009 - Mar. 31, 2010 | Apr. 1, 2010 - Mar. 31, 2011 |
| Income before minority interests | _ | 5,295 |
| Other comprehensive income | | |
| Valuation difference on available-for-sale securities | - | -793 |
| Deferred gains or losses on hedges | - | -1 |
| Foreign currency translation adjustment | - | -76 |
| Share of other comprehensive income of associates accounted for using equity method | - | -39 |
| Total other comprehensive income | _ | -911 |
| Comprehensive income | _ | 4,384 |
| Comprehensive income attributable to | | |
| Comprehensive income attributable to owners of the parent | _ | 4,368 |
| Comprehensive income attributable to minority interests | - | 16 |

(3) Consolidated statements of changes in net assets

| | | (millions of yen) |
|---|------------------------------|------------------------------|
| | FY2009 | FY2010 |
| | Apr. 1, 2009 - Mar. 31, 2010 | Apr. 1, 2010 - Mar. 31, 2011 |
| Shareholders' equity | | |
| Capital stock | | |
| Balance at the previous fiscal year end | 11,352 | 11,352 |
| Changes of items during the fiscal year | | |
| Total changes of items during the fiscal year | - | _ |
| Balance at the fiscal year end | 11,352 | 11,352 |
| Capital surplus | | |
| Balance at the previous fiscal year end | 13,076 | 13,076 |
| Changes of items during the fiscal year | | |
| Total changes of items during the fiscal year | - | _ |
| Balance at the fiscal year end | 13,076 | 13,076 |
| Retained earnings | | |
| Balance at the previous fiscal year end | 121,869 | 127,020 |
| Changes of items during the fiscal year | | |
| Dividends from surplus | -2,673 | -2,649 |
| Net income | 7,824 | 5,248 |
| Total changes of items during the fiscal year | 5,150 | 2,599 |
| Balance at the fiscal year end | 127,020 | 129,619 |
| Treasury stock | | |
| Balance at the previous fiscal year end | -843 | -1,832 |
| Changes of items during the fiscal year | | |
| Purchase of treasury stock | -988 | -1,469 |
| Total changes of items during the fiscal year | -988 | -1,469 |
| Balance at the fiscal year end | -1,832 | -3,301 |
| Total shareholders' equity | | |
| Balance at the previous fiscal year end | 145,454 | 149,617 |
| Changes of items during the fiscal year | | |
| Dividends from surplus | -2,673 | -2,649 |
| Net income | 7,824 | 5,248 |
| Purchase of treasury stock | -988 | -1,469 |
| Total changes of items during the fiscal year | 4,162 | 1,130 |
| Balance at the fiscal year end | 149,617 | 150,747 |

| | | (millions of yen) |
|---|------------------------------|------------------------------|
| | FY2009 | FY2010 |
| | Apr. 1, 2009 - Mar. 31, 2010 | Apr. 1, 2010 - Mar. 31, 2011 |
| Accumulated other comprehensive income | | |
| Valuation difference on available-for-sale securities | | |
| Balance at the previous fiscal year end | -2,583 | -1,730 |
| Changes of items during the fiscal year | | |
| Net changes of items other than shareholders' equity | 853 | -797 |
| Total changes of items during the fiscal year | 853 | -797 |
| Balance at the fiscal year end | -1,730 | -2,528 |
| Deferred gains or losses on hedges | | |
| Balance at the previous fiscal year end | -26 | _ |
| Changes of items during the fiscal year | | |
| Net changes of items other than shareholders' equity | 26 | -1 |
| Total changes of items during the fiscal year | 26 | -1 |
| Balance at the fiscal year end | _ | -1 |
| Foreign currency translation adjustment | | |
| Balance at the previous fiscal year end | -442 | -396 |
| Changes of items during the fiscal year | | |
| Net changes of items other than shareholders' equity | 45 | -81 |
| Total changes of items during the fiscal year | 45 | -81 |
| Balance at the fiscal year end | -396 | -477 |
| Total accumulated other comprehensive income | | |
| Balance at the previous fiscal year end | -3,052 | -2,126 |
| Changes of items during the fiscal year | | |
| Net changes of items other than shareholders' equity | 925 | -880 |
| Total changes of items during the fiscal year | 925 | -880 |
| Balance at the fiscal year end | -2,126 | -3,007 |
| Minority interests | | |
| Balance at the previous fiscal year end | 920 | 817 |
| Changes of items during the fiscal year | | |
| Net changes of items other than shareholders' equity | -102 | 7 |
| Total changes of items during the fiscal year | -102 | 7 |
| Balance at the fiscal year end | 817 | 825 |
| Total net assets | | |
| Balance at the previous fiscal year end | 143,322 | 148,308 |
| Changes of items during the fiscal year | | |
| Dividends from surplus | -2,673 | -2,649 |
| Net income | 7,824 | 5,248 |
| Purchase of treasury stock | -988 | -1,469 |
| Net changes of items other than shareholders' equity | 823 | -873 |
| Total changes of items during the fiscal year | 4,986 | 256 |
| Balance at the fiscal year end | 148,308 | 148,565 |

(4) Consolidated statements of cash-flows

| | | (millions of yen) |
|--|------------------------------|------------------------------|
| | FY2009 | FY2010 |
| | Apr. 1, 2009 - Mar. 31, 2010 | Apr. 1, 2010 - Mar. 31, 2011 |
| Cash flows from operating activities | | |
| Income before income taxes and minority interests | 12,843 | 9,014 |
| Depreciation and amortization | 5,824 | 6,172 |
| Amortization of goodwill | 20 | 142 |
| Loss on adjustment for changes of accounting standard for asset retirement obligations | - | 491 |
| Increase (decrease) in allowance for doubtful accounts | 2 | 36 |
| Bad debts | 16 | 4 |
| Interest and dividend income | -1,000 | -1,098 |
| Interest expense | 75 | 61 |
| Loss on disaster | _ | 390 |
| Exchange loss (gain) | 3 | 5 |
| Equity in net loss (gain) of unconsolidated subsidiaries and affiliates | 689 | -2 |
| Loss (gain) on sales of property, plant and equipment | -48 | 27 |
| Loss on retirement of property, plant and equipment | 443 | 290 |
| Loss (gain) on sales of investment securities | -492 | 27 |
| Loss (gain) from valuation of investment in securities | 554 | 883 |
| Gain on negative goodwill | _ | -7 |
| Loss (gain) on transfer of goodwill | -12 | -27 |
| Impairment loss | 314 | 308 |
| Decrease (increase) in notes and accounts receivable-trade | 461 | -270 |
| Decrease (increase) in inventories | -1,018 | 546 |
| Increase (decrease) in notes and accounts payable-trade | -264 | -287 |
| Increase (decrease) in reserve for bonuses | 1,131 | -59 |
| Increase (decrease) in reserve for point card certificate | -52 | -(|
| Increase (decrease) in provision of allowance for disaster loss | _ | 671 |
| Increase (decrease) in reserve for retirement benefits | 1,189 | 1,259 |
| Increase (decrease) in reserve for directors' retirement benefits | -44 | -1; |
| Increase (decrease) in reserve on loss from liabilities for guarantee | 21 | -49 |
| Increase (decrease) in accrued consumption taxes | -281 | 475 |
| Decrease (increase) in lease investment assets | -65 | -1 |
| Decrease (increase) in other assets | 1,099 | -1,049 |
| Increase (decrease) in other liabilities | -1,029 | 63 |
| Total | 20,379 | 17,467 |
| Interest and dividend income | 957 | 1,186 |
| Interest expense | -76 | -7 |
| Income taxes | -2,696 | -4,168 |
| Payments for loss on disaster | | -381 |
| Net cash provided by operating activities | 18,563 | 14,032 |

| | | (millions of yen) |
|---|------------------------------|------------------------------|
| | FY2009 | FY2010 |
| | Apr. 1, 2009 - Mar. 31, 2010 | Apr. 1, 2010 - Mar. 31, 2011 |
| Cash flow from investing activities | | |
| Decrease (increase) in time deposits | -1,076 | 1,309 |
| Purchase of marketable securities | -3,015 | -7,046 |
| Proceeds from sales of marketable securities | 3,500 | 7,999 |
| Purchase of property, plant and equipment | -6,312 | -4,377 |
| Proceeds from sales of property, plant and equipment | 169 | 56 |
| Purchase of investment securities | -19,691 | -14,181 |
| Proceeds from sales of investment securities | 20,158 | 6,601 |
| Payments for acquisition of newly consolidated subsidiaries | - | -1,284 |
| Payments for sales of investments in subsidiaries resulting in change in scope of consolidation | -257 | _ |
| Payments of loans receivable | -9 | -6 |
| Collection of loans receivable | 46 | 37 |
| Payments for lease and guarantee deposits | -190 | -218 |
| Proceeds from collection of lease and guarantee deposits | 685 | 650 |
| Proceeds from transfer of goodwill | 12 | 27 |
| Other payments | -1,901 | -2,517 |
| Other proceeds | 32 | 250 |
| Net cash used in investment activities | -7,849 | -12,700 |
| Cash flow from financing activities | | |
| Payments of long-term loans | -253 | -5,624 |
| Proceeds from stock issuance to minority shareholders | 121 | — |
| Purchase of treasury stock | -988 | -1,469 |
| Cash dividends | -2,670 | -2,647 |
| Cash dividends paid to minority shareholders | -12 | -9 |
| Net cash used in financing activities | -3,803 | -9,749 |
| Effect of exchange rate change on cash and cash equivalents | 9 | -25 |
| Increase (decrease) in cash and cash equivalents | 6,919 | -8,442 |
| Cash and cash equivalents, beginning of period | 25,237 | 32,157 |
| Cash and cash equivalents, end of period | 32,157 | 23,714 |
| | | |

- (5) Notes relating to going concern assumption None
- (6) Important items fundamental to the preparation of consolidated financial statements

(Change in accounting policies related to asset retirement obligations)

Effective from the fiscal year that ended on March 31, 2011, the Company adopted "Accounting Standard for Asset Retirement Obligations" (ASBJ statement No. 18, March 31, 2008) and "Guidance on Accounting Standard for Asset Retirement Obligations" (ASBJ Guidance No. 21, March 31, 2008). As a result of this change, operating income and ordinary income decreased by 33 million yen and income before

income taxes decreased by 525 million yen in the fiscal year that ended on March 31, 2011.

(Application of accounting standard related to business combination)

Effective from the fiscal year that ended on March 31, 2011, the Company adopted Accounting Standard for Business Combinations (ASBJ Statement No.21, December 26, 2008), Accounting Standard for Consolidated Financial Statements (ASBJ Statement No.22, December 26, 2008), Partial amendments to Accounting Standard for Research and Development Costs (ASBJ Statement No.23, December 26, 2008), Revised Accounting Standard for Business Divestitures (ASBJ Statement No.7, December 26, 2008) Revised Accounting Standard for Equity Method of Accounting for Investments (ASBJ Statement No.16, December 26, 2008), and Revised Guidance on Accounting Standard for Business Combinations and Accounting Standard for Business Divestitures (ASBJ Guidance No.10 December 26, 2008).

(Rent income on facilities and rent expenses on facilities)

Income including system fees and rent for machines and equipment, land and buildings paid by franchisees was presented as rent income on facilities, non-operating income, and corresponding expenses were presented as rent expenses on facilities, non-operating expenses. Beginning with the FY2010, income related to system fees, which is the provision of knowhow to franchisees, and for rental of machines and equipment, land and buildings is included in sales, and corresponding expenses are included in cost of sales, and selling, general and administrative expenses. The Company carried out the full-scale operation of Branch/Shop Operation System, an initiative of the Network Program, at franchisees starting in this fiscal year. Along with the start of this system, the Company decided that the rental and licensing of machines, equipment and software needed to operate the Company's franchise businesses should be regarded as provision of franchise business knowhow. As a result, these fees are included in sales in order to better represent the income and expenses associated with franchise businesses.

Starting with this fiscal year, direct selling operations that were segmented by product and services are included in the Clean Group.

In FY2010, compared with the previous accounting method, these changes resulted in increases of 2,133 million yen in sales, 363 million yen in cost of sales, 575 million yen in selling, general and administrative expenses, and 1,194 million yen in operating income. There was no impact on ordinary income and net income before income taxes.

(7) Notes to consolidated financial statements

(Consolidated Statements of Income)

FY 2010 (April 1, 2010 - March 31, 2011)

"Loss on disaster" represents losses caused by the Great East Japan Earthquake of March 2011. Losses are as follows:

| Restoration support expense: | 217 million yen | | | |
|---|---|-------------------|-------------------|--|
| Relief donation: | 100 million yen | | | |
| Loss on disposal of damaged assets: | 78 million yen | Subtotal | 396 million yen | |
| Provision for allowance for disaster loss: | 671 million yen | | | |
| Provision for allowance for doubtful accounts: | 25 million yen | Subtotal | 697 million yen | |
| | | Total | 1,093 million yen | |
| (Consolidated statements of comprehensive income) | | | | |
| FY 2010 (April 1, 2010 - March 31, 2011) | | | | |
| Comprehensive income in previous fiscal year (FY | Y 2009) | | | |
| Comprehensive income attributable to the owner | 8,750 | 8,750 million yen | | |
| Comprehensive income attributable to minority | Comprehensive income attributable to minority interest: | | million yen | |
| Тс | otal | 8,662 | million yen | |
| Other comprehensive income of the previous fisca | ıl year (FY2009) | | | |
| Valuation difference on available-for-sale security | Valuation difference on available-for-sale securities: | | million yen | |
| Deferred gains or losses on hedges: | Deferred gains or losses on hedges: | | 26 million yen | |
| Translation adjustment: | | 49 million yen | | |
| Share of other comprehensive income of associates accounted for using equity method | | | | |
| | | 11 | million yen | |
| Тс | otal | 941 | million yen | |

(Segment information)

a. Segment information by business

FY 2009 (April 1, 2009 - March 31, 2010)

| 1 1 2009 (April 1, 200 | | , 2010) | | | | | (millions of yen) |
|---|------------------------------------|-------------------------------|-------------------------------|---------------------|---------|--------------------------------|-----------------------|
| | Aino-Mise Related Businesses | Food Service Businesses | Care Service Businesses | Other Businesses | Total | Elimination or corporate | Consolidated total |
| I. Sales and Operating Income | | | | | | | |
| Sales | | | | | | | |
| 1) To outside customers | 100,632 | 52,836 | 18,353 | 9,458 | 181,280 | - | 181,280 |
| 2) Inter-segment sales | 20 | 0 | 86 | 2,747 | 2,855 | -2,855 | - |
| Total | 100,653 | 52,836 | 18,439 | 12,206 | 184,135 | -2,855 | 181,280 |
| Operating expenses | 81,856 | 48,704 | 18,714 | 12,578 | 161,853 | 7,297 | 169,150 |
| Operating income/loss | 18,796 | 4,131 | -274 | -372 | 22,281 | -10,152 | 12,129 |
| II. Asset, Depreciation, Impairment loss, and Capital expenditure | | | | | | | |
| Asset | 57,732 | 12,563 | 3,904 | 17,615 | 91,816 | 109,073 | 200,889 |
| Depreciation | 1,909 | 531 | 50 | 2,194 | 4,686 | 1,138 | 5,824 |
| Impairment loss | - | 186 | 48 | - | 234 | 80 | 314 |
| Capital expenditure | 2,686 | 447 | 45 | 1,732 | 4,911 | 2,537 | 7,448 |

(Notes) 1. Businesses are segmented based on the sales of each business.

2. Summary of each business

| (1) Aino-Mise Related Businesses | rental of cleaning tools, sales of daily commodities and cosmetics, rental of cabinet towels, sales of bathroom products, rental of shop towels, rental of water-purifiers and air-purifiers |
|----------------------------------|---|
| (2) Food Service Businesses | sales of donuts, beignets, baked products, dim sum, food and beverages |
| (3) Care Service Businesses | house cleaning, housekeeping, pest control and prevention services, tree, shrub and lawn care, plants and office facilities management services, senior care services, hospital management services. |
| (4) Other Businesses | rental and sales of travel goods, baby goods, leisure goods, health and assisted living goods, rental of uniforms, sales of office coffee, leasing of office appliances and vehicles and insurance agent. |

Nursing care service covered by Public Nursing Insurance provided by Duskin Zero Care Co., Ltd., subsidiary, was discontinued as it was sold to Nichii Gakkan Company as of April 1, 2009.

- Operating costs of 9,529 million yen were included in the elimination or corporate component of non-apportionable operating costs. Non-apportionable operating costs include corporate administrative expenses.
- 4. Corporate assets of 115,905 million yen were included in the elimination or corporate component of total assets. Corporate assets include the management fund of surplus funds (cash and marketable securities), long-term investment funds (investment in securities) and assets relating to the administrative departments.
- b. Geographic segment information

FY2009 (April 1, 2009 - March 31, 2010)

Segment information by geographic area is not presented because the proportion of domestic sales and assets of all segments are more than 90% of total segment sales and assets.

c. Overseas sales

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FY2009 (April 1, 2009 - March 31, 2010)
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Segment information of oversea sales amounts is not presented because overseas sales are less than 10% of consolidated sales.

d. Segment information

Consolidated fiscal year 2010 (April 1, 2010 through March 31, 2011)

(a) Overview of business segments

Duskin's reportable segments are components of the Company for which separate financial information is available, and whose operating results are reviewed regularly by the board of directors to determine the allocation of resources and to evaluate performance.

The Company has business operating units that are classified by product and service type. Each business unit establishes comprehensive product and service strategies for Japan, and conducts its own business activities.

The Company is organized into two reportable segments, Clean Group and Food Group, comprised of business operating units such as business groups and divisions based on product and service types. Clean Group, with a focus on direct selling, includes rental of cleaning implements, sales of everyday commodities and cosmetics, rental of cabinet towels, sales of bathroom products, rental of shop towels, rental of water-purifiers and air-purifiers, house cleaning services, housekeeping services, pest control and prevention services, tree and lawn care services, plant and facility management services, senior care services, rental and sales of travel goods, baby goods, leisure goods, health and nursing care equipments, uniform rental and sales of coffee to offices. Food Group is comprised of food service chains that sell donuts, beignets, baked products, dim sum, food and beverages.

(millions of yen)

(b) Method of calculating sales, profit/loss, assets and others by business segment

The accounting method for the reportable segments is the same as the "basis of preparation for the consolidated financial statements."

The segment profits or losses are based on operating income or loss.

Inter-segment intercompany profit and transfers are based on current market prices.

(c) Sales, profits or losses, assets and others by reportable segments

FY2009 (April 1, 2009 - March 31, 2010)

| F I 2009 (April | 1, 2009 - Marc | ch 31, 2010) | | | | (millions of yen) |
|--|----------------|--------------|---------------------------------|---------|------------------------|-----------------------|
| | Clean Group | Food Group | Other Businesses (Note 1) | Total | Adjustment (Note 2) | Consolidated total |
| Sales | | | | | | |
| To outside customers | 117,940 | 52,440 | 10,899 | 181,280 | _ | 181,280 |
| Inter-segment sales | 814 | 149 | 2,779 | 3,743 | -3,743 | — |
| Total | 118,754 | 52,590 | 13,679 | 185,023 | -3,743 | 181,280 |
| Segment profit | 16,363 | 4,120 | 628 | 21,112 | -8,983 | 12,129 |
| Segment asset | 62,450 | 13,135 | 17,242 | 92,828 | 108,060 | 200,889 |
| Other | | | | | | |
| Depreciation | 2,069 | 520 | 2,095 | 4,686 | 1,138 | 5,824 |
| Property, plant and equipment and intangible assets increase | 2,775 | 446 | 1,352 | 4,574 | 2,537 | 7,112 |

FY2010 (April 1, 2010 - March 31, 2011)

| | Clean Group | Food Group | Other Businesses (Note 1) | Total | Adjustment (Note 2) | Consolidated total |
|--|-------------|------------|---------------------------------|---------|------------------------|-----------------------|
| Sales | | | | | | |
| To outside customers | 115,661 | 51,112 | 10,546 | 177,320 | — | 177,320 |
| Inter-segment sales | 835 | 72 | 2,398 | 3,306 | -3,306 | — |
| Total | 116,496 | 51,184 | 12,945 | 180,626 | -3,306 | 177,320 |
| Segment profit | 13,619 | 4,418 | 210 | 18,249 | -7,312 | 10,937 |
| Segment asset | 71,448 | 12,324 | 16,685 | 100,459 | 98,417 | 198,876 |
| Other | | | | | | |
| Depreciation | 3,036 | 488 | 1,702 | 5,227 | 945 | 6,172 |
| Property, plant and equipment and intangible assets increase | 2,563 | 1,330 | 2,503 | 6,397 | 1,106 | 7,503 |

(Notes) 1. Other Businesses are comprised of the businesses that are not categorized in reportable business segments, including hospital management services, office equipment and vehicle leasing, insurance agent services, and overseas businesses.

1,106

2. Breakdown of the adjustment is as follows:

Total

| Segment profits | | (millions of yen) | |
|---|---------|-------------------|--|
| | FY2009 | FY2010 | |
| Inter-segment eliminations | -669 | 29 | |
| Corporate cost | -8,313 | -7,341 | |
| Total | -8,983 | -7,312 | |
| Segment assets | | (millions of yen) | |
| | FY2009 | FY2010 | |
| Inter-segment eliminations | -7,000 | -9,490 | |
| Corporate assets | 115,061 | 107,907 | |
| Total | 108,060 | 98,417 | |
| Depreciation | | (millions of yen) | |
| | FY2009 | FY2010 | |
| Inter-segment eliminations | -6 | -3 | |
| Corporate assets | 1,144 | 949 | |
| Total | 1,138 | 945 | |
| Increase of property, plant and equipment and intangible assets (millions of yen) | | | |
| | FY2009 | FY2010 | |
| Inter-segment eliminations | - | -0 | |
| Corporate assets | 2,537 | 1,107 | |

- 3. Segment profit has been adjusted for consistency with operating income that is shown in the consolidated statements of income.
- 4. Effective from the fiscal year that ended on March 31, 2011, the Company adopted "Accounting Standard for Asset Retirement Obligations" (ASBJ statement No. 18, March 31, 2008) and "Guidance on Accounting Standard for Asset Retirement Obligations" (ASBJ Guidance No. 21, March 31, 2008). As a result of this change, Clean Group segment income decreased 14 million yen and Food Group segment income decreased 18 million yen in the third quarter.

2,537

5. Starting with the fiscal year that ended on March 31, 2011, the Company and some of its subsidiaries are recording the income and expenses for system use and rental of machines and equipment for franchisees as sales, cost of sales and selling, general and administrative expenses. As a result of this change, Clean Group sales and segment profit increased 876 million yen and 510 million yen respectively, and Food Group sales and segment profit increased 1,256 million yen and 989 million yen respectively, and Other Businesses segment profit decreased 305 million yen.

Additional information

Effective from the fiscal year that ended on March 31, 2011, the Company adopted "Accounting Standard for Disclosures about Segments of an Enterprise and Related Information" (ASBJ Statement No. 17 issued on March 27, 2009) and "Guidance on Accounting Standard for Disclosures about Segments of an Enterprise and Related Information" (ASBJ Guidance No. 20 issued on March 21, 2008).

(Per Share Information)

| (Per Share Information) | | | (yen) | |
|---|----------|---|----------|--|
| FY2009 | | FY2010 | | |
| (April 1, 2009 - March 31, 2010) | | (April 1, 2010 - March 31, 2011) | | |
| Net assets per share | 2,226.72 | Net assets per share | 2,262.41 | |
| Earnings per share | 117.20 | Earnings per share | 79.39 | |
| Fully diluted earnings per share are not shown because the Company has no outstanding issues of bonds with warrants or convertible bonds. | | Fully diluted earnings per share are no Company has no outstanding issues of convertible bonds. | | |

(Note) Earnings per share is based on the following information.

| | FY2009 (April 1, 2009 - March 31, 2010) | FY2010 (April 1, 2010 - March 31, 2011) |
|--|--|--|
| Net income (million yen) | 7,824 | 5,248 |
| Amounts not attributable to common shareholders (million yen) | - | - |
| Net income attributable to common shareholders (million yen) | 7,824 | 5,248 |
| Average number of common stock during the period (thousand shares) | 66,761 | 66,114 |

(Important post-balance sheet events)

No events to be noted for this purpose.